

The Description for this Service can now be located within the new Service Guide. Service Guides are accessible via the “Help” section of LightEdge’s Management Portal located at <https://MY.lightedge.com> within the Service Guide.

Service Guides are dramatically improved over past descriptions of Service and are maintained in real-time. The terms of the new Service Guides supersede any past service descriptions or definitions.

SLAs or Service Level Agreements for this Service can now be found within the unified “Service Level Agreement” document, located at <https://www.lightedge.com/legal>