

# WORKLOAD MANAGEMENT

## PRODUCT OVERVIEW

TALK TO AN EXPERT

### WORKLOAD EFFICIENCY: COST-EFFECTIVE & SUSTAINABLE

The LightEdge team serves as the operational guardian of your business systems. Our experts go the extra mile in hosting your infrastructure environment and applications, ensuring they are always on, secure and highly available.

With continuous monitoring by our certified technicians, we take the worry out of system maintenance and operations. Focus on your business while we mold your IT environment into an efficient machine complete with the latest workload balancing and failover speed.

Most importantly, our 100% US-based support team is here for you 24/7/365 to answer your questions, solve your problems, and watch over your infrastructure with our management and monitoring services. Real people with real answers to your questions means that you don't have to take the cloud journey alone.

### ENSURING OPTIMAL SYSTEM FUNCTION AND MANAGEMENT 24-7



#### MAINTAINING PEAK PERFORMANCE

Work with you to conduct Operating System upgrades, assist in maintenance tasks and resolution of technical issues. We also oversee activity levels, server security, and develop new system structures when necessary.



#### SUPPORTING SCALE

Flexibility is key to helping you manage your business. That's why we focus not only on your needs today, but continually plan for tomorrow's IT demands. Quickly expand or reduce resources based on your evolving business needs.



#### PATCHING AND MONITORING

Our team performs scheduled vulnerability scanning to ensure security. We provide patch management for server and workstation operating systems, as well as an expanding list of supported 3rd party applications.



#### KEEPING OUR CUSTOMERS INFORMED

Our customers receive timely information regarding any activities related to their systems. We produce scheduled monthly reports that provide a detailed outline of patches installed per endpoint.

### OTHER IT ASPECTS OF OUR SYSTEM MONITORING AND PATCHING PROCESS INCLUDE:

**OS Management:** The OS management team allows your organization to stay current on patches, upgrades, and other OS elements while freeing up your in-house IT professionals.

**Public Cloud and Other Service Provider Management:** Our experts monitor and maximize efficiency in your organization's cloud setup, whether that consists of one or more variations of cloud.

**Compliance:** We know how critical it is for our clients to house their data in compliant environments. LightEdge is proud of our industry-leading portfolio of security and compliance certifications, which ensure the compliance of your hosted infrastructure and applications.

WE MAKE IT SIMPLE.

LIGHTEDGE



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# CONNECT WITH US

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When you join with LightEdge, every challenge you face in the digital realm becomes more than a mere problem to solve. Change is inevitable, but it's the gateway to more opportunities than you ever thought possible.

**MEET WITH THE TEAM**

## **Grow with our Partner Program**

Our program enables businesses across all industry verticals to incorporate data center services into their current product and service offerings to build a more robust solution for their end-users.

**BECOME A PARTNER**

**Get Connected to Stay on the Cutting **Edge****



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